

# **PROGRESS OF ACTIVITIES CONDUCTED BY THE INTERNAL QUALITY ASSURANCE UNIT OF THE EASTERN UNIVERSITY, SRI LANKA**



**Dr. M. Pagthinathan  
Secretary/ IQAU  
Eastern University, Sri Lanka**

# Eastern University, Sri Lanka

**Vice Chancellor**

**Faculty of  
Agriculture**

**Faculty of  
Arts &  
Culture**

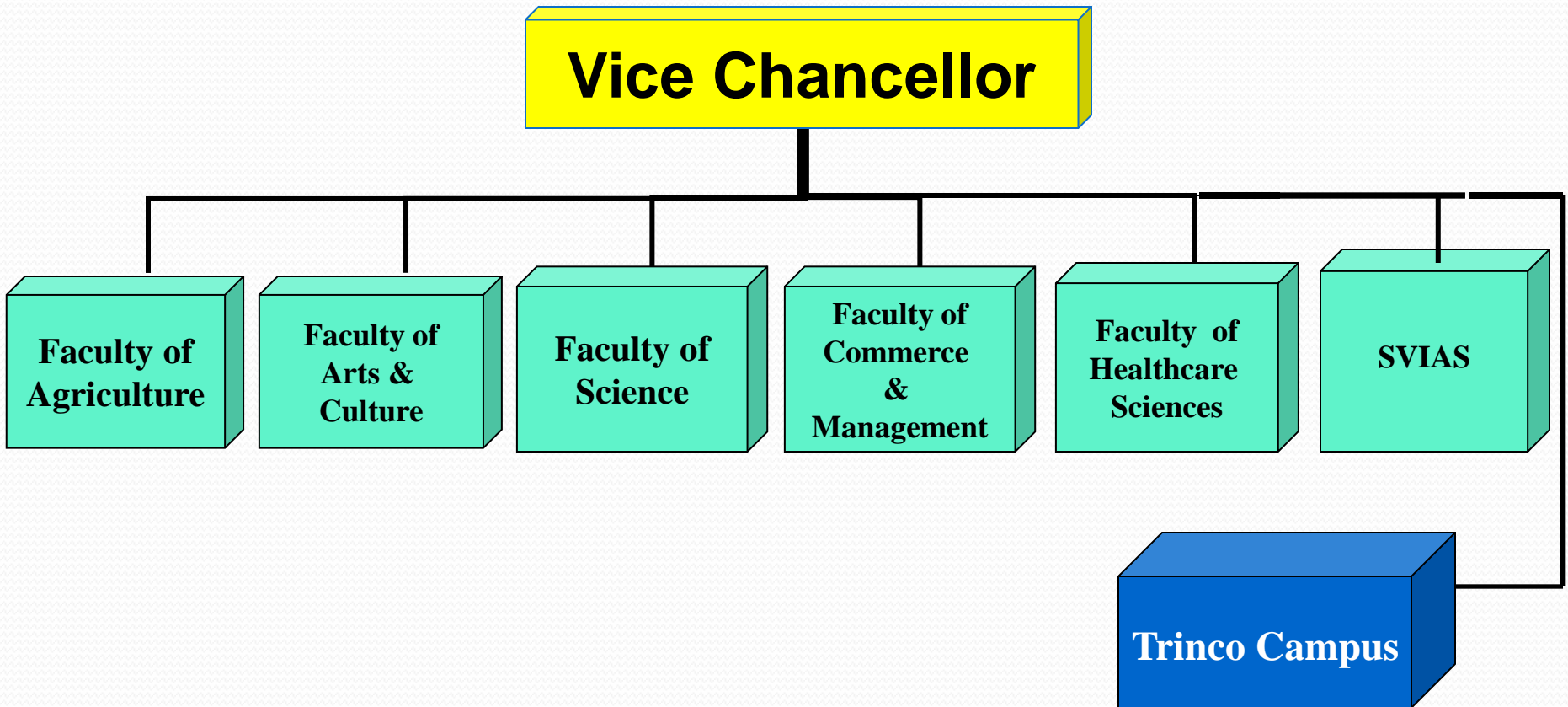
**Faculty of  
Science**

**Faculty of  
Commerce  
&  
Management**

**Faculty of  
Healthcare  
Sciences**

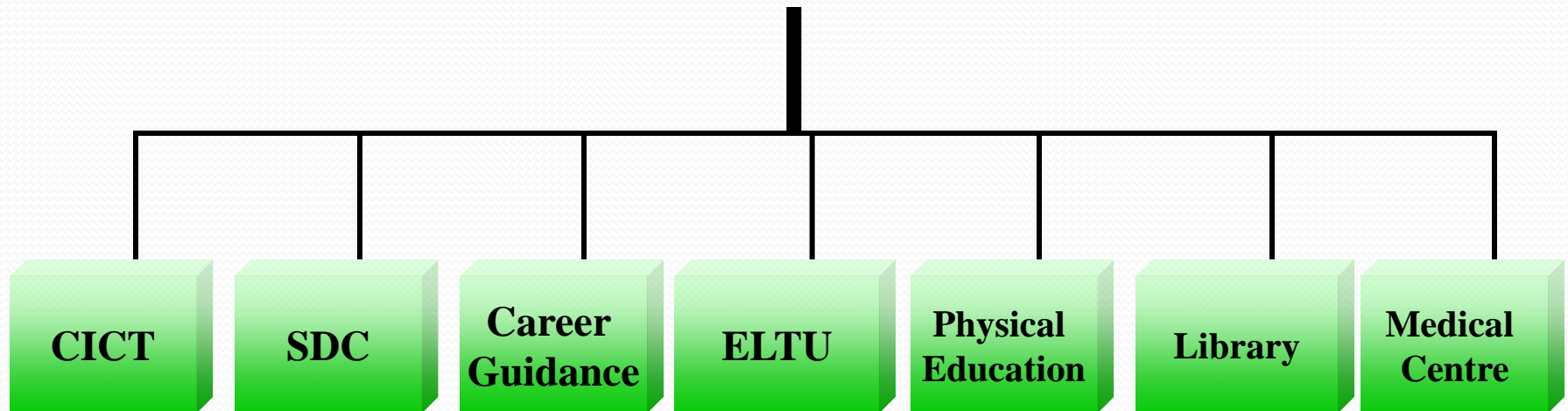
**SVIAS**

**Trinco Campus**



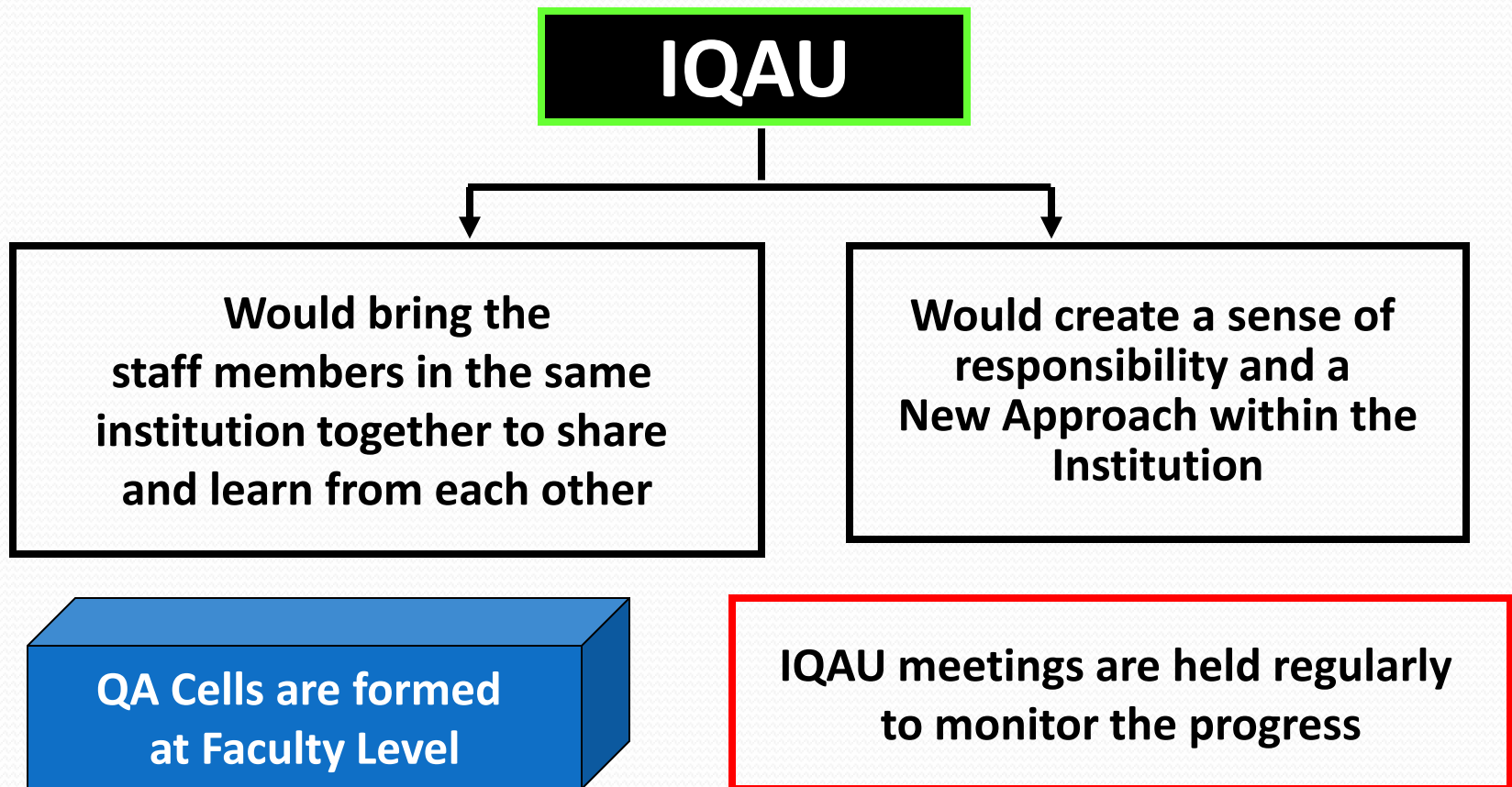
# **Eastern University, Sri Lanka (Student Services)**

**Vice Chancellor**



# Internal QA with EQA at **EUSL**

- Initially IQA unit was established at EUSL in 2007 and a broad framework was prepared .





# **Quality Assurance and Accreditation Council**

## **Responsibilities of IQA Unit, Eastern University**

- Co-ordinate all QA related activities in the University;
- Implementing QA Reviews and take follow-up actions;
- Provide advice in preparation of Self-evaluation report;
- Co-ordinate all QA Activities to all Faculties / Departments;
- Organize awareness programmes on QA for the staff members;
- Contribute QA aspects into the corporate plan;
- Identification and sharing of good practices with other departments;
- Liaise with the UGC/QAA Council and other External QAA agencies;
- Ensure the academic regulations/By-Laws are in place.

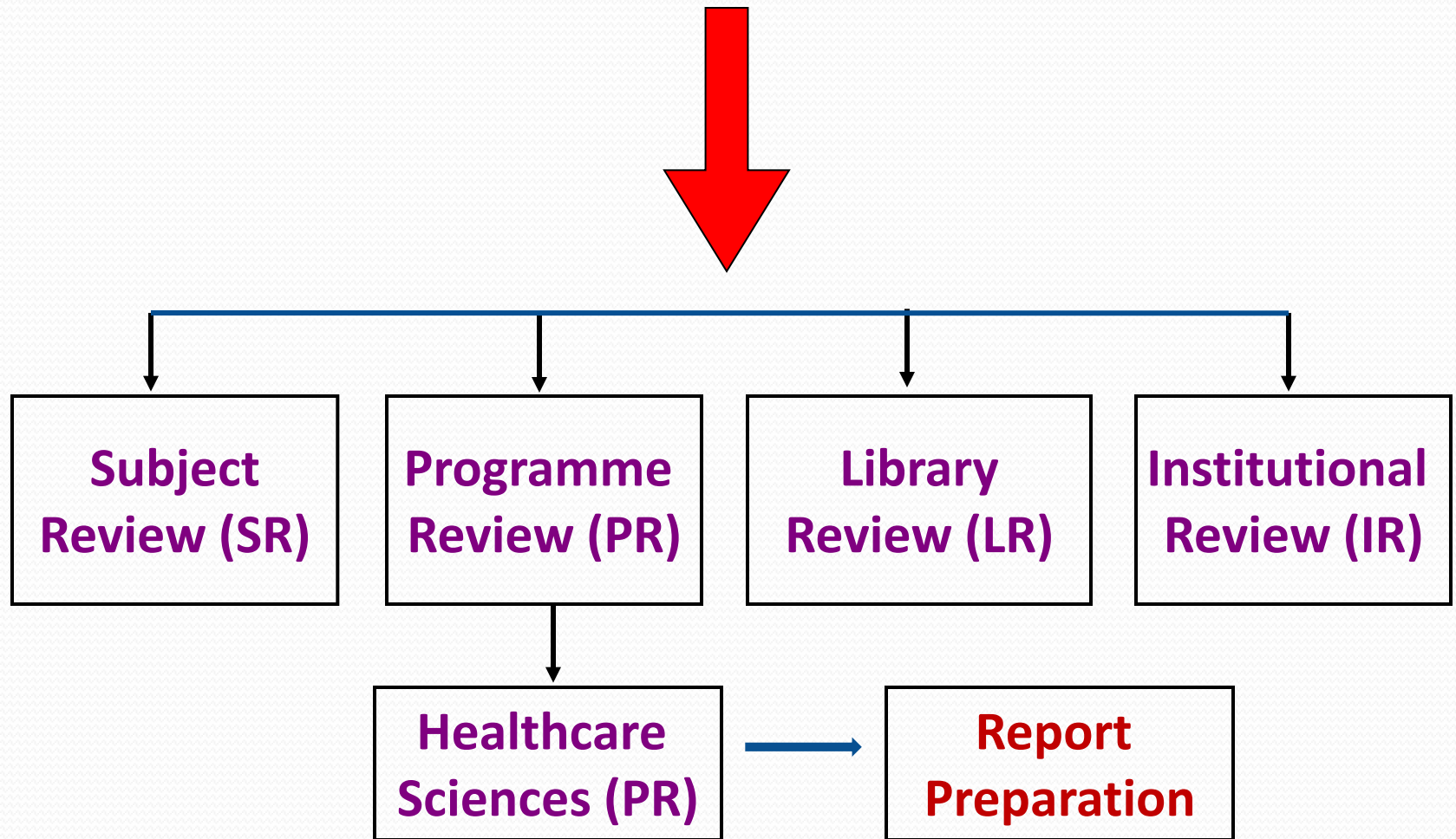
# Implementation of QA Activities

- Divisions / Units
- Departments
- Faculty Boards
- Senate
- Council



# QA at the Eastern University

- External Quality Assessments (EQA)



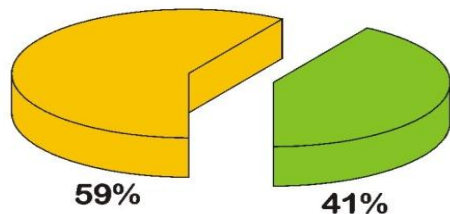
# Status of SR Process in Eastern University. (01.12.2013)

Faculty/Campus/Institute	No. of SR/PR to be conducted	No. of SER Received	No of SR/PR Completed
Agriculture	-	-	3
Arts & Culture	-	-	10
Commerce & Management	-	-	3
Science	-	-	5
Health-Care Sciences (PR)	1	In Progress	-
Trincomalee Campus (PR) Communication and Business Studies Applied Science Siddha Medicine		-	1
SVIAS (PR) Music Dance, Drama and Theatre Visual and Technological Arts	-	-	3
Library	-	-	1

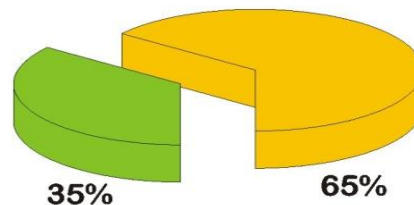




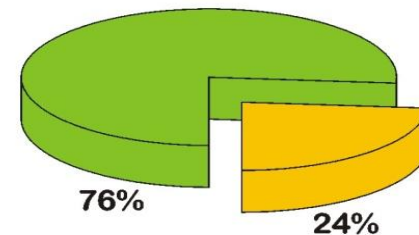
[1] - CURRICULUM DESIGN,  
CONTENT AND REVIEW



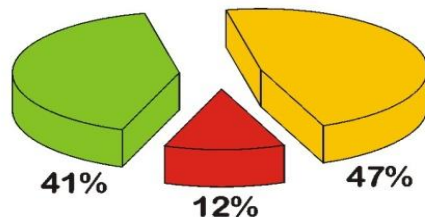
[2] - TEACHING, LEARNING AND  
ASSESSMENT METHODS



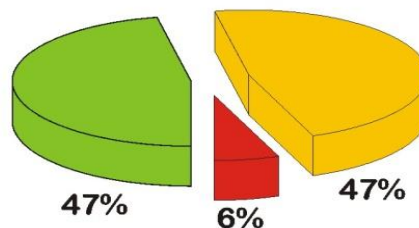
[3] - QUALITY OF STUDENTS,  
STUDENTS PROGRESS &  
ACHIEVEMENTS



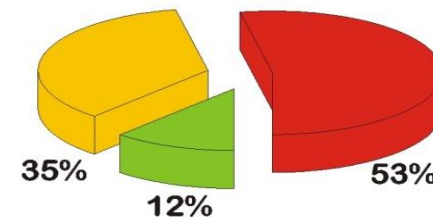
[4] - EXTENT AND USE OF  
STUDENTS FEEDBACK



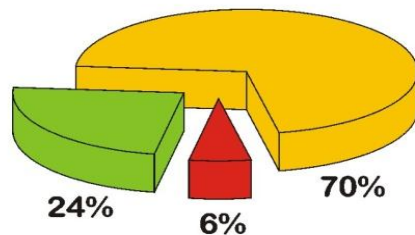
[5] - POSTGRADUATE STUDIES



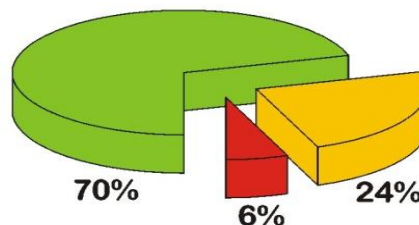
[6] - PEER OBSERVATION



[7] - SKILLS DEVELOPMENT



[8] - ACADEMIC GUIDANCE  
AND COUNSELING



**Summary of Review Judgments on Eight Aspects of  
Completed Assessments – Eastern University, Sri Lanka**





# Activities

- Establishment of IQAU - 2006
- Conducting awareness programmes in collaboration with UGC/QAAC
- Awareness programmes for Administrative & Finance staff
- Distribution of QA Hand Book & QAA News
- Invite of experts for Awareness and Development of QA
- Initiate and Accelerate the Review programmes
- Progress Review meetings of IQAU with Chairman/UGC



# Continuous Improvement in QA activities

- Programme Approval & Review
  - Curriculum Development Committee, Revision, Implementation & Monitoring
- Student Assessment Regulation
  - Student Evaluation, Teacher Evaluation (Theory/Practical/Field Visits) Peer Evaluation, Examination paper Moderation & Marking, Verification of Marks etc.
- Student Support & Guidance - Career Guidance, Sports
- Skill Development (IT, English, soft skills etc).
- Research / Travel Grants

# Continuous Improvement in QA activities

- Resources
  - Infra-structure : Lecture halls, laboratory etc.
  - Human : Training of Staff members, Increase cadre position, Scholarships/ Awards etc.

# Way Forward Towards;

## Selecting Indicators to measure progress

- **Average duration for Employment**
- **Teaching load per staff**
- **Percentage of PhD qualified Staff members**
- **Research Grants/staff member**
- **Publication in Indexed/International Journals**



# Obstacles in QA

- **Lack of Lecture / Laboratories / Examination Hall**
- **Inadequate Laboratory equipment, consumables**
- **Lack of Scientific Literature**
- **Slow Internet facilities**
- **In adequate computer facilities**



# Workshops Conducted at EUSL

Programme	EUSL/ Trinco
1. Teaching and Learning Process	-
2. Subject Reviewer Training	-
3. Subject Review Process in Universities	04
4. Internal QA Activities	01
5. Student Feedback & Peer Observation	03
6. QA in Libraries of Sri Lankan Universities	-
7. Credit & Qualifications Framework	02
8. Research Methodology	02
9. Curriculum Revision and Reforms	03
10. Performance Indicators in HEIs	02
11. Academic Guidance and Counselling	03
12. Quality related Issues in Higher Education	02
<b>TOTAL</b>	<b>23</b>

# Planned Workshops to improve the Quality

## Programme

Student Feedback & Peer Observation

Teaching and Learning Process

Strengthening Internal QA in Universities

Performance Indicators in HEIs

Sri Lankan Qualification Framework

Web based Monitoring and Evaluation System

Subject Reviewer Training

# Present Activities/Future Plans

- Action has been taken to implement the Recommendations;
  - Institutional Review/Programme Review/Subject review
- Departments and Faculties have initiated plans to implement;
  - Strategies laid down in the Corporate plan focusing on QA activities
- PG to be Reviewed
- EDP to be Reviewed

QUALITY RELATED ISSUES IN  
HIGHER EDUCATION IN SRI LANKA

Objectives of the Workshop &  
Overview of Present QA Activities  
in Eastern University of Sri Lanka

Eastern University of Sri Lanka

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# **WORKSHOP ON STRENGTHENING INTERNAL QUALITY ASSURANCE AND NEW DEVELOPMENTS IN QA ACTIVITIES**

**5<sup>th</sup> March 2013 at the Eastern University of SL**

## **1. Strengthening Internal QA in Universities: Procedures and Functions**

*Prof. Colin N. Peiris/ Acting Director, QAA Council*

## **2. Sri Lankan Qualification Framework**

*Prof. Colin N. Peiris/ Acting Director, QAA Council*

## **3. Web based Monitoring and Evaluation System for External Quality Assessments in Universities**

*Ms. Samantha Wickramasinghe/QAA Council*





## **Residential Workshop on Institutional Review, Eastern University – 15<sup>th</sup> December 2013**

- **Special Guest -**

**Prof. Kshanika Hirimburegama, Chairperson / UGC**

**Resource Person –**

- **Prof. Colin Peiris / Director, QAA Council, UGC**
- Objectives and the Process of Institutional Review

**Vice Chancellor, Senate & Council Members**





**“Institutions with the most systematic approach to quality are those that benefit from the greatest institutional autonomy”**





A tropical beach scene with palm trees, turquoise water, and a blue sky with white clouds. The text "Thank you" is overlaid in a large, stylized font with a blue-to-yellow gradient and a drop shadow.

Thank you

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